ABA SUPPORT SERVICES, LLC

MAKING CONNECTIONS TODAY FOR A BETTER TOMORROW

Annual Review/Annual Report 2022

May 30, 2023

Letter From the President

ABA Support Services, LLC had another successful year! I am proud to share our updates from 2022. Due to increased growth, we had to restructure the agency to meet our client and staffing needs.

Staff education is always a top priority. We provided our leaders PEAK Life training with Dr. Mark Dixon and suicide training with Dr. Kent Corso. We also added Relias training courses for staff. All staff were trained in Frank Cicera's toilet training program.

All new supervisors were trained in PEAK, AIM, VB MAPP, and PEAK Life, as well as other programs found to be appropriate for the client and individualized to the clients' needs.

Our clinic has been a huge success with positive outcomes. We are excited to announce the plans for a second location in Macungie, PA due to this success. We are in the early stages of gaining approvals and more information will be forthcoming.

Letter From the President

relationships and reputations that have been built and strengthened over the years.

I remain proud of my staff, families, and our community partnerships. Strong relationships support impactful changes in the outcomes for our children. We value transparency when delivering our services.
ABA Support Services, LLC remains committed to partnering with schools and our insurances. We are excited for 2023!

The agency has multiplied in size from 88 staff to 116 staff from 2021 to 2022: by 23%. We continued to see an increase in growth and demand for our services and we are grateful for those

Respectfully,
Amy Gable, M.Ed., BCBA, LBS
President/Owner

Mission/Core Values

MISSION

ABA Support Services is a team of specialists providing research based interventions and resources for individuals and professionals who require support and training with behavioral management and skill development. We improve the quality of life for our clients, families, and professional communities.

Integrity

We are transparent, honest and ethical in all our interactions with employees, clients, customers and public.

Quality

We pursue the highest standards of excellence and quality

The Leadership Team

Amy Gable
BCBA-President Owner

Jessica Williamson
BCBA-Executive Director

Katie Humen
BCBA-Clinical Director

Nick Eckman
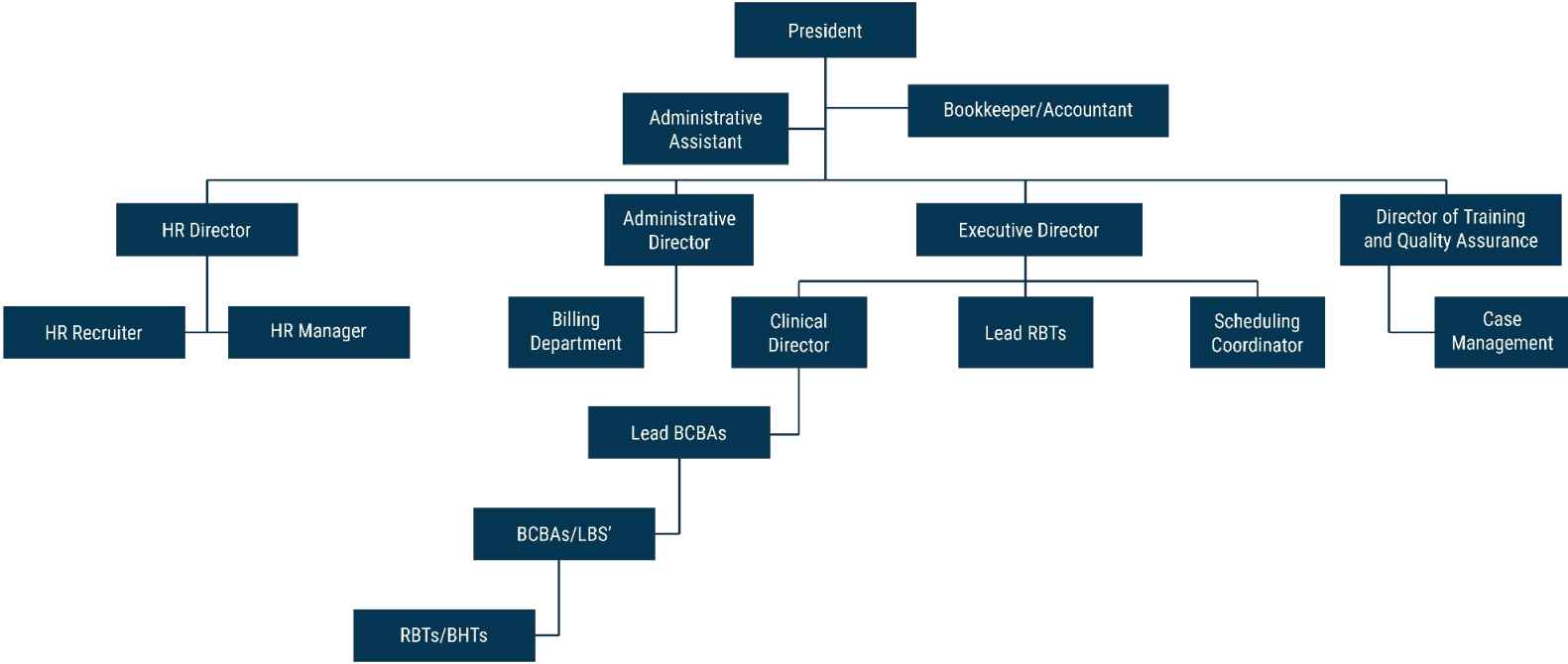*BCBA-Director of Training and Quality Assurance*

The Leadership Team

Ann Adams
Administrative Director

Raenee Mantoni
Director of Human Resources

Organizational Chart

Overview

WHAT WE DO

Applied Behavior Analysis is the development, implementation, and evaluation of natural environment modifications to promote improvement in social behavior. ABA includes the use of observation, data collection and functional analysis of the relationship between the environment and behavior.

Our BCBA's utilize effective data recording methods and will utilize and make instruction decisions based on the Client's performance data.

The services are developed by the BCBA and implemented by the BCBA with the use of direct therapists, usually BAC Registered Behavioral Technicians, RBT. The BCBA supervises the direct therapist at least once per week with the client on an individual basis unless otherwise prescribed.

Overview

OUTCOMES

Service Initiation:
2022

Average Time to Complete the
Assessment and ITP:
21 business days

Average Time to Receive Written
Order:
1-2 business days

Average Time to Initiate Services After
the Complete of the Assessment/ITP:
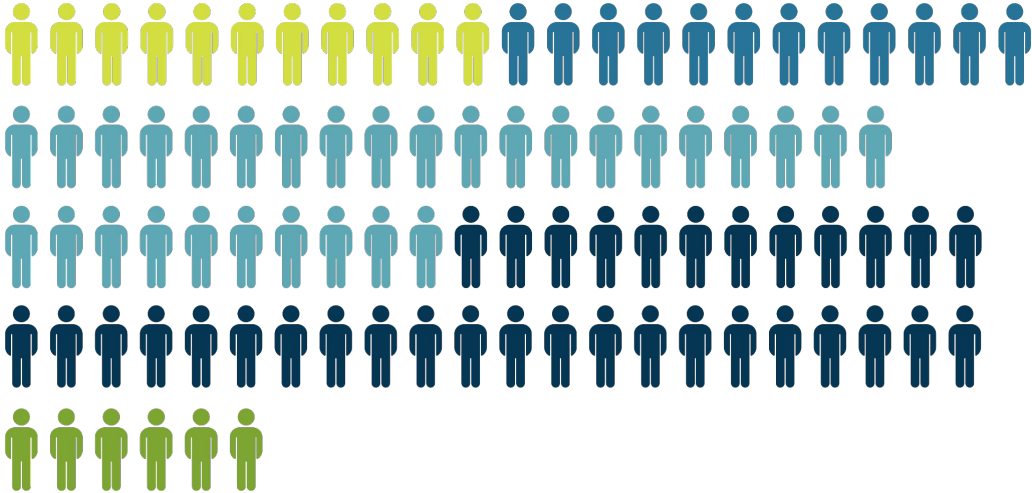**2 business days**

Who We Served

Male
109

Female
48

Total Clients **157**

Who We Served

Serviced by:

Board Certified Behavior Analysts (BCBA's): **11**

Licensed Behavior Specialists (LBS's): **12**

Registered Behavior Technician's (RBT's): **30**

Direct Therapists (DT's): **34**

Office Staff: **6**

Total Staff **93**

Clinical Outcomes

Carbon County

Average number of days to complete assessment and initiate treatment - **15 days**

ABAS-3 General Adaptive Composite Score: near all members maintained an overall category of **extremely low/low**

Average number of Goals Mastered During Review Period **33.87%**

Clinton County

Average number of days to complete assessment and initiate treatment - **29 days**

ABAS-3 General Adaptive Composite Score: near all members maintained an overall category of **low**

Average number of Goals Mastered During Review Period **18.22%**

Clinical Outcomes

Cumberland County

Average number of days to complete assessment and initiate treatment - **6 days**

CANS Strength: 33% of members achieved an increase in one or more strengths categories

CANS Needs: Remained stable among members

ABAS-3 General Adaptive Composite Score: near all members maintained an overall category of **low**

Average number of Goals Mastered During Review Period **23.01%**

Clinical Outcomes

Dauphin County

Average number of days to complete assessment and initiate treatment - **7 days**

CANS Strength: members remained stable in strengths categories

CANS Needs: near all members achieved a decrease in one more categories

ABAS-3 General Adaptive Composite Score: near all members maintained an overall category of **extremely low/low**

Average number of Goals Mastered During Review Period **50.0%**

Clinical Outcomes

Lackawanna County

Average number of days to complete assessment and initiate treatment - **28 days**

ABAS-3 General Adaptive Composite Score: near all members maintained an overall category of extremely low

Average number of Goals Mastered During Review Period **6.25%**

Monroe County

Average number of days to complete assessment and initiate treatment - **22 days**

ABAS-3 General Adaptive Composite Score: near all members maintained an overall category of **extremely low/low**

Average number of Goals Mastered During Review Period **26.53%**

Clinical Outcomes

Lehigh County

Average number of days to complete assessment and initiate treatment - **27 days**

CANS Strength: 22% of members achieved an increase in one or more strengths categories

CANS Needs: 50% of members achieved a decrease in one more categories

ABAS-3 General Adaptive Composite Score: near all members maintained an overall category of **extremely low/low**

Average number of Goals Mastered During Review Period **25.52%**

Clinical Outcomes

Northampton County

Average number of days to complete assessment and initiate treatment - **18 days**

CANS Strength: 22% of members achieved an increase in one or more strengths categories

CANS Needs: 33% of members achieved a decrease in one more categories

ABAS-3 General Adaptive Composite Score: near all members maintained an overall category of **extremely low/low**; with 4 members improving their overall score

Average number of Goals Mastered During Review Period **27.15%**

Clinical Outcomes

Pike County

Average number of days to complete assessment and initiate treatment - **26 days**

ABAS-3 General Adaptive Composite Score: near all members maintained an overall category of **low**

Average number of Goals Mastered During Review Period **20.0%**

Schuylkill County

Average number of days to complete assessment and initiate treatment - **18 days**

ABAS-3 General Adaptive Composite Score: near all members maintained an overall category of **below average**

Average number of Goals Mastered During Review Period **37.18%**

Clinical Outcomes

York County

Average number of days to complete assessment and initiate treatment - **14 days**
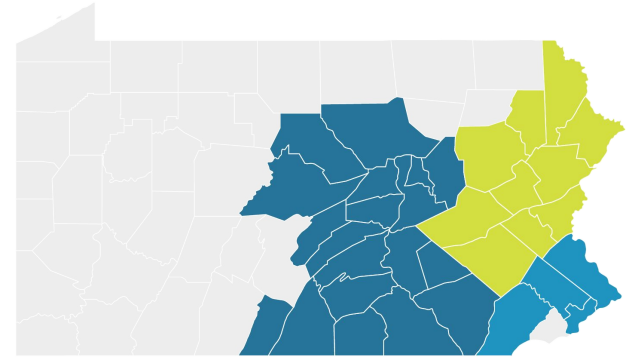
ABAS-3 General Adaptive Composite Score: near all members maintained an overall category of **below average / average**

Average number of Goals Mastered During Review Period **15.05%**

Areas Served

33 Counties in Pennsylvania

Northeast Region

Berks, Carbon, Lackawanna, Lehigh, Luzerne, Monroe, Northampton, Pike, Schuylkill, and Wayne Counties

Percentage of Clients: **62%**

Central Region

Adams, Centre, Clinton, Columbia, Cumberland, Dauphin, Franklin, Fulton, Juniata, Lancaster, Lycoming, Lebanon, Mifflin, Montour, Northumberland, Perry, Snyder, Union, and York Counties
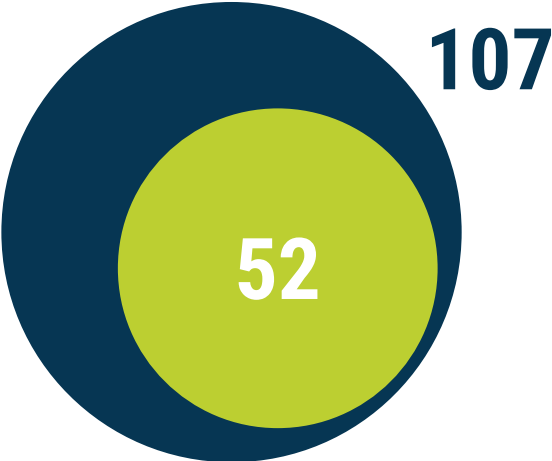
Percentage of Clients: **36%**

Southeast Region

Bucks, Chester, Montgomery, and Philadelphia Counties

Percentage of Clients: **2%**

Satisfaction Results

107

52

52/107 responses (41 unduplicated)

All 52 were **electronic survey submissions** and 0 responses by phone survey.

A 48% response rate duplicated and 38% response rate unduplicated.

⭐⭐⭐⭐☆

Overall average rate of 4.0/5.0

Satisfaction Results

WE ARE VERY HAPPY
WITH THE PROGRESS
OUR SON HAS MADE
SO FAR AND ALSO VERY
GRATEFUL TO HAVE
ABA SUPPORT SERVICES.

MY DAUGHTER
LOVES THE TEAM

EVERYONE HAS
BEEN SUPER
HELPFUL!

WE ABSOLUTELY
LOVE OUR
SUPPORT TEAM!

OVERALL JUST
VERY SATISFIED

In the News…

ABA Support Services Receives 2023 Best of Nazareth Award

Nazareth Award Program Honors the Achievement

NAZARETH August 25, 2023

ABA Support Services has been selected for the 2023 Best of Nazareth Award in the Mental Health Service category by the Nazareth Award Program.

Each year, the Nazareth Award Program identifies companies that we believe have achieved exceptional marketing success in their local community and business category. These are local companies that enhance the positive image of small business through service to their customers and our community. These exceptional companies help make the Nazareth area a great place to live, work and play.

Various sources of information were gathered and analyzed to choose the winners in each category. The 2023 Nazareth Award Program focuses on quality, not quantity. Winners are determined based on the information gathered both internally by the Nazareth Award Program and data provided by third parties.

Source

Recognizing and honoring

The Best
of business

ABA Support Services
MENTAL HEALTH SERVICE

Best of
2023

Everybody can be great...
because anybody can serve.

—— Martin Luther King Jr. ——